

DATASHEET / TECHNOLOGY STRATEGY

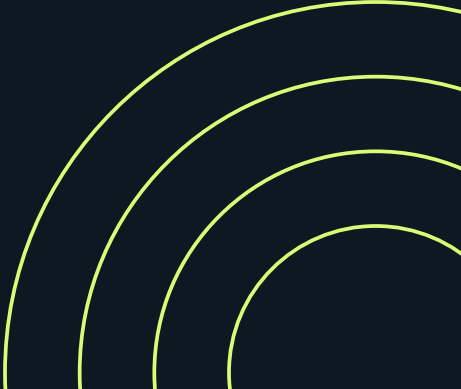
Technology expertise. Connected.

A concise overview of Tridacom's services, platforms, and approach to delivery for your next internal discussion.

INSIDE THIS RESOURCE

- See the service areas in one place
- Understand how an engagement takes shape
- Bring the right information to a first conversation

INDEPENDENT THINKING. CONNECTED TECHNOLOGY.



Practical expertise, around your business.

Tridacom is an independent Canadian technology company based in Edmonton, building since 2008. We work with business teams on everyday IT and the next systems they need.

Service area	What to discuss with us
AI consulting & integration	Workflow assessment, focused pilots, evaluation, and integration with existing systems.
Custom software	Business applications, system integrations, discovery, delivery, and ongoing improvement.
Managed IT & security	Agreed support responsibilities, maintained systems, account protection, and recovery planning.
Consulting & projects	Technology planning, cloud migration, infrastructure changes, and delivery coordination.
Business communications	Phone options, call flows, number transfer planning, and service implementation.

Platforms built by Tridacom

ReliaRing: business communications. Explore reliaring.com. Solidlio: service desk, assets, projects, and billing in a shared workspace. Explore solidlio.com. Platform capabilities and service availability should be confirmed for your requirements.

Start with what needs to work better.

Bring a problem, an idea, or a change you need to make. We can work with an internal team or take responsibility for an agreed scope.

01 / Understand

Discuss your team, current systems, goals, constraints, and the work that must keep running.

02 / Define

Agree on priorities, responsibilities, deliverables, assumptions, and how to check the result.

03 / Deliver

Review work as it takes shape, test the important details, and prepare users for the change.

04 / Hand over and support

Plan documentation, training, operating ownership, and any ongoing support as part of the scope.

Useful to bring

Your priority workflows, current systems, project owner, timing, budget range if available, and known dependencies. Leave passwords and confidential records out of an initial enquiry.

Scope is agreed together

This overview is not a service contract, price list, or service-level commitment. Availability, features, response arrangements, and deliverables depend on the proposal and agreement.

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