

DATASHEET / SOFTWARE & PROJECTS

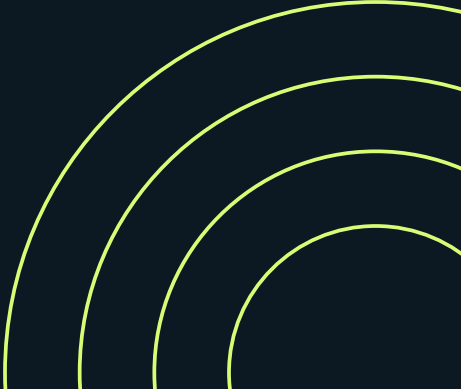
Turn a technology change into a clear project

A concise briefing sheet for scoping a technology project with clear decisions, delivery responsibilities and acceptance evidence.

INSIDE THIS RESOURCE

- A useful project brief
- Delivery and acceptance questions
- A clear handover discussion

INDEPENDENT THINKING. CONNECTED TECHNOLOGY.



Define the outcome together

Tridacom supports technology planning, implementation, migration and software projects. The right scope starts with your business outcome.

Project area	Questions for discovery
Cloud and infrastructure	What moves, what depends on it, what interruption is acceptable and how will recovery work?
Business applications	Which workflow changes, who owns the data and what does successful use look like?
Software and integrations	Who uses the system, which interfaces matter and how will failures be handled?
Workplace change	Which people need training, access, support and a transition plan?
Delivery coordination	Who makes decisions, supplies inputs, reviews work and accepts the result?
Deliverables, schedule, commercial terms, exclusions and support arrangements are agreed in a statement of work.	

Know how the project will close

Acceptance should be specific enough that both the sponsor and delivery team can recognise it.

Before work begins

Document the problem, scope, constraints, dependencies, required approvals and measurable acceptance criteria. Identify what would require a change to the plan.

During delivery

Agree review points and the evidence needed at each one. Keep decisions, open issues and scope changes visible. Test the important user journeys and failure cases before release.

At handover

Confirm ownership of documentation, access, operational procedures, supplier contacts and remaining actions. Agree who supports the result and how the first operating review will happen.

Desired outcome / sponsor / target decision date

Start the conversation at tridacom.com/contact. Use the project brief and integration discovery pack to prepare.

References and next steps

Background guidance reviewed in September 2026. The planning steps, examples and worksheets in this resource are Tridacom recommendations, not a certification or a substitute for your agreed procedures.

[1] Microsoft Azure Architecture Center – Transient fault handling

Living documentation, reviewed 12 September 2026

[Read the source](#)

Use this resource to prepare a focused conversation with your team. Bring the decisions, evidence gaps and priorities to tridacom.com/contact.